

AWARDS

Spireon Wins Second Customer Service Award

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IRVINE, Calif. — Vehicle intelligence provider Spireon announced it has been named a winner in the 2019 Excellence in Customer Service Award for Organization of the Year by the Business Intelligence Group.

Spireon was selected due to its deep investment in product innovation and dedication to develop deeper relationships with its 20,000-plus customers while ensuring customer success, said Rashid Ismail, the company's CIO.

“2018 was another stellar year for Spireon, amplified by our white-glove customer service and the superior value delivered by our connected vehicle solutions,” Ismail said. “Our customers are at the center of everything we do, and the recognition by the Business Intelligence group further proves our customer-first philosophy far exceeds industry standards and that our team continues to raise the bar in customer service.”

Organizations from across the globe submitted their customer service and success strategies and platforms for consideration in the BIG Excellence in Customer Service Awards. Nominations were then judged by a select group of business leaders and executives who volunteer their time and expertise to score submissions. This recognition marks the second customer service award win for Spireon this year.

“Year after year, the role of customer service plays a more important role in all of our lives,” said Maria Jimenez, COO of Business Intelligence Group. “We are thrilled to be

honoring Spireon as they are leading by example and making real progress on improving the daily lives of so many.”

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